



Vacancy Announcement

Title:	Food & Beverage Supervisor
Reports To:	Director of Hospitality
Location:	Yreka, CA
Salary:	\$24.00 - \$30.00 per hour, (DOE)
Classification:	Full Time, Regular, Non-Exempt, Non-Entry Level
Summary:	Under general supervision of the Director of Hospitality, responsible for the daily supervision of Food and Beverage outlets in casino. Ensures that all food and beverage operations are executed to achieve established quality, service, safety and financial goals and objectives and in accordance with all applicable established laws and regulations.

Application Deadline: *Open Until Filled*

Applications are available at all Tribal Offices or on the Internet at www.rainrockcasino.com, just click on the tab for Rain Rock Casino. The Karuk Tribe's **(TERO) Preference and Drug & Alcohol Policy** apply. If selected applicants must successfully pass a drug screening test and be willing to submit to a criminal background check.

Job descriptions are available online at: www.rainrockcasino.com or by contacting the Human Resource Department, Telephone (530) 331-9836, Address: 777 Casino Way, Yreka, CA 96097, Email: human-resources@rainrockcasino.com



Position Description

Title: Food & Beverage Supervisor

Reports to: Director of Hospitality

Location: Yreka, CA

Salary: \$24.00 - \$30.00 per hour, (DOE)

Classification: Full Time, Regular, Non-Exempt, Non-Entry Level

Summary:

Under general supervision of the Director of Hospitality, responsible for the daily supervision of Food and Beverage outlets in casino. Ensures that all food and beverage operations are executed to achieve established quality, service, safety and financial goals and objectives and in accordance with all applicable established laws and regulations.

Responsibilities:

1. Manage dining room floor.
2. Line Check – taste all food products checking for quality and that the products meet RRC established standards.
3. Complete paperwork, daily reports, menu analysis, cost analysis and ordering products from computer.
4. Manage staff including scheduling, employee counseling, PTO, etc.
5. Training all employees.
6. Act in accordance with Handbook personnel procedures, operating procedures, minimum internal control standards, and regulations.
7. Assist all team members as needed.
8. Update policies and procedures as needed.
9. Maintain confidentiality over all personnel information.
10. Maintain an efficient filing system and document all assets and reconciliations.
11. Attend mandatory and non-mandatory training, meetings, and briefings



12. Maintain appearance standards as outlined in departmental and Rain Rock Casino policies.
13. Provide information and explain Players Club benefits, property amenities & marketing programs to our guests.
14. Provide courteous service to our guests and be cordial to all Team Members.
15. Communicate effectively both orally and in writing.
16. Shall be polite and maintain a priority system in accepting other position related job duties as assigned.

WORKING CONDITIONS & ENVIRONMENT

1. Must be able to work in a smoke-filled environment.
2. Must be able to work all shifts, weekends, holidays & special events as needed.
3. Must be able to work in a high stress atmosphere.
4. Must be able to work in a fast-paced environment where teamwork is essential.

LEVEL OF AUTHORITY & RESTRICTIONS

1. Supervise Team Members in the Food & Beverage department.

Requirements:

1. Must be at least 21 years of age
2. Three (3) years' work experience in food and beverage operations.
3. One (1) year in a lead or supervisory capacity. Casino experience preferred.
4. No felony, theft or stealing convictions.
5. Ability to work and perform tasks independently.
6. Proven skills in the use of computer equipment.
7. Highly self-motivated and directed.
8. Keen attention to detail.
9. Proven analytical, evaluative, and problem-solving abilities.
10. Ability to effectively prioritize and execute tasks in a high-pressure environment.
11. Extensive experience working in a team-oriented, collaborative environment.
12. Must possess and maintain a valid state driver's license and be insurable by the RRC's insurance carrier.
13. Must possess and maintain a current food handler's card.
14. Must possess and maintain a current RBS certification from ABC.
15. Willing to travel and participate in training as recommended or required.
16. Must have a Tribal Gaming License (or the ability to obtain and maintain a license) as a requirement for this position.
17. Must adhere to confidentiality policy.
18. Must successfully pass a drug screening test and criminal background check.
19. Indian preference will be observed in the hiring process.



Veteran's Preference: It shall be the policy of the Karuk Tribe and Rain Rock Casino to provide preference in hiring to qualified applicants claiming Veteran's Preference who have been discharged from the United States Armed Forces with honorable and under honorable conditions.

ACKNOWLEDGEMENT

I hereby acknowledge that I have read and reviewed this Job Description with my Team Leader. I also acknowledge that I have full and complete understanding of this Job Description and agree to the above noted Duties, Responsibilities, Requirements and Conditions.

_____	_____	_____
Team Member Name	Signature	Date

_____	_____	_____
Team Leader Name	Signature	Date

Council Approved: *(date)*

Original to HR
Copy to Team Member
Copy to Team Leader

