



MERCY FLIGHTS

Non-Profit Air and Ground Ambulance Services

California Emergency Air Group Enrollment Form

New Member

Renewal (# _____)

Group Name: KARUK TRIBE

Applicant Information

Please Print

Name _____ Phone # _____

Date of Birth ^{Last} _____ ^{First} _____ ^{MI} _____ Social Security # _____

Street Address _____ Apt # _____

City _____ State _____ Zip _____

Mailing Address (if different) _____

Additional Household Members (living at above address)

	<i>Last Name</i>	<i>First</i>	<i>M</i>	<i>Date of Birth</i>	<i>Social Security #</i>	<i>Relationship</i>
1						
2						
3						
4						

Insurance Information

Does anyone in the household have Medicare benefits? Yes No
If applicant, Policy # _____ If spouse, Policy # _____

Does anyone in the household have health or supplemental insurance benefits? Yes No
If yes, Insurance Company _____ Policy # _____

Does anyone in the household have auto insurance benefits? Yes No
If yes, Insurance Company _____ Policy # _____

Annual Membership Rates (per household)

Emergency Air Ambulance (includes Fixed Wing and Helicopter) \$ 35.00

I have enclosed payment of \$ _____ (Please do not send cash)
 Money Order Check Credit card (Visa or MasterCard Only)

_____ Exp Date _____

(Please read and sign on reverse)



Non-Profit Air and Ground Ambulance Services

CALIFORNIA EMERGENCY AIR AMBULANCE MEMBERSHIP

MUST READ , SIGN, AND RETURN AT ANNUAL PURCHASE

Mercy Flights, Inc. is based in Medford, Oregon and provides this ambulance membership program to cover only the provision of Helicopter and Fixed Wing Air Ambulance services for emergency medical responses and transportation. Helicopter response is limited to within 150 air miles of Medford, Oregon or as regulated by NOR-CAL EMS. PLEASE CONTACT OUR OFFICE to determine Mercy Flights' current primary and secondary response areas. Be aware that members should request Mercy Flights transport at the time of need, even if Mercy Flights is the secondary responder for the geographical area. Non-emergent or not medically necessary transportation is not included or covered by this plan. Mercy Flights membership fees are non-refundable.

Mercy Flights membership benefits apply only to services rendered by Mercy Flights for all eligible household members. Eligible household members consist of the head of household and immediate family members who live at the same physical location, are legal dependents (as determined by Internal Revenue Service guidelines) and are under 19 years of age. These legal dependents can include unmarried dependent fulltime students, under the age of 22, who reside at a different physical location or a spouse who resides in a care facility. Qualifying household members also include: disabled children, minor children of non-custodial parents, domestic partners, and dependent parents residing at the same physical location. Disabled children and dependent parents will continue their membership, if they move from the household into a care facility.

California memberships are set according to the KNOX KEEN HEALTH CARE SERVICE PLAN ACT AMENDMENT TO TITLE 28, SECTION 1300.43.3 AMBULANCE PLANS CONDITIONAL EXEMPTION.

California residents must read and sign the following:

BEFORE YOU PURCHASE: If you are currently enrolled in a Health Maintenance Organization (HMO) or other health insurance, the benefits provided by an Ambulance Plan may duplicate the benefits provided by your HMO or other health insurance. If you have a question regarding whether your HMO or other health insurance offers benefits for ambulance services, you should contract that other company directly.

WARNING: This Mercy Flights, Inc. Ambulance Plan is not an insurance program. It will not compensate or reimburse another ambulance company that provides emergency transportation to you or your family. This may occur when the 911 Emergency System has independently determined that another company could provide more expeditious service or is next in the rotation to receive a call. This might also occur when Mercy Flights is unable to perform within a medically appropriate timeframe due to a mechanical or maintenance problem or being on another call.

By my signature I acknowledge the above stated limits to this agreement.

SIGNATURE _____ PRINT NAME _____ DATE _____

COMPLAINTS: For complaints regarding this Ambulance Plan, first attempt to call Mercy Flights at 1-800-903-9000. If Mercy Flights fails to resolve the complaint to your satisfaction, contact the Department of Managed Health Care at 1-800-400-0815. The Department's website is <http://www.dmhc.ca.gov>. You may obtain complaint forms and instructions online.

OPERATING UNDER CONDITIONAL EXEMPTION: This Ambulance Plan is operating pursuant to an exemption from the KNOX KEEN HEALTH CARE SERVICE PLAN ACT OF 1975 (Health and Safety Code section 1340 et seq.).

For further information, or if you have any questions please call any of our staff at 1-800-903-9000.

Mercy Flights, Inc. • 2020 Milligan Way • Medford OR 97504
Ph: 541-858-2600 • 1-800-903-9000 • Fx: 541-779-0259 • www.mercyflights.com



MERCY FLIGHTS
Non-Profit Air and Ground Ambulance Services

MERCY FLIGHTS SERVICES AND MEMBERSHIP BENEFITS CALIFORNIA RESIDENTS

Mercy Flights Inc. is a non-profit Air & Ground ambulance service. Mercy Flights began in 1949 as the first Air Ambulance service in the United States. In 1992 Mercy Flights also added the largest Emergency Medical Ground Ambulance Service in Jackson County. Mercy Flights is not tax subsidized and operates solely on user fees, a membership program, and grants. Mercy Flights is a 501 (c) (3) non-profit organization, your tax-deductible contribution is always appreciated.

Mercy Flights California services include:

- **Pressurized Fixed Wing Advanced Life Support Emergency Air Ambulance** serving the Western continental United States, within 1,000 air miles of Medford, OR.
- **Advanced Life Support Emergency Medical Transport Helicopter Ambulance** serving Southern Oregon (within 150 air miles of Medford, OR.) and Northern California (as determined by NORCAL EMS)

Mercy Flights, Inc. is based in Medford, Oregon, and provides this California ambulance membership program to cover only the provision of helicopter and fixed-wing ambulance services for emergency medical air responses and transportation. Only Mercy Flights-provided, medically necessary transportation is included or covered by this membership plan.

Mercy Flights offers a membership program that allows for quality emergency care at little or no cost to our members. Two types of membership programs are offered, Individual and Group. Members enrolling in the Group program receive discounts on their annual membership rates. Membership benefits and services are the same for both programs.

Mercy Flights will bill your insurance company for the services our organization provides. As a member of Mercy Flights, the insurance payment or payments will be considered payment in full. Mercy Flights membership fees are non-refundable and there is a 30 day waiting period for benefits to take effect for a new membership. This membership plan is not an insurance program. It will not compensate or reimburse another ambulance company that provides emergency transportation for you or your household members. Another ambulance company may provide the transport service if Mercy Flights is unable to serve the patient's needs within a medically appropriate timeframe. This may occur if Mercy Flights is on another call or unavailable due to maintenance or mechanical service issues.

Mercy Flights membership benefits apply only to services rendered by Mercy Flights for all eligible household members. Eligible household members consist of the head of household and immediate family members who live at the same physical location, are legal dependents (as determined by Internal Revenue Service guidelines) and are under 19 years of age. These legal dependents can include unmarried dependent fulltime students, under the age of 22, who reside at a different physical location or a spouse who resides in a care facility. Qualifying household members also include: disabled children, minor children of non-custodial parents, domestic partners, and dependent parents residing at the same physical location. Disabled children and dependent parents will continue their membership, if they move from the household into a care facility.

In the past year, Mercy Flights has met the needs of over 19,000 patients. Mercy Flights can be your lifeline in an emergency. Even if you never have the need for Mercy Flights services, you can feel good knowing your membership contribution helps to save lives and ensure the continuation of Mercy Flights quality service. Become members of the Mercy Flights family by enrolling today – you never know when an accident might happen.

For questions regarding Mercy Flights membership and services, please call our office and any of our staff would be glad to help.

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